

ManageWare

For Content Services

The daily demand for information in today's business is ever increasing. Companies need to consider making tactical investments in a solution that is part of their overall enterprise design.

ESI Software ManageWare solutions are designed to increase productivity and performance by enabling operators to manage their systems 24x7. With out of the box availability, and automated recovery actions, ESI Software ManageWare provides maximum capabilities for your IT business needs.

The KM brings extensive, automated monitoring and management capabilities of ManageWare to the leading document management system. Only ManageWare and the FileNet Content Services KM can consolidate administrative information from the document management system into the overall administrative view.

Performance Benefits

Enhanced availability and performance: Centralized 24/7 monitoring of all key parameters that can affect performance and availability.

Immediate productivity gains: Prevents system downtime by automatically notifying your IT staff about critical events, before your business is impacted.

Greater administrative control: Automates routine monitoring and administrative tasks; reducing administrative overhead while increasing your ROI.

Features and Functions

Monitor key processes and parameters: the KM monitors key processes and parameters for a range of critical areas including:

- Server process and Services
- DB process and service status
- Number of Documents per library and shelf
- Log File monitoring
- Session monitoring
- Web service monitoring.
- Outputs statistics regarding the load being placed on the server of all isolated regions
- Outputs shared memory usage

- Cpu utilization
- Disk Drive Space, I/O
- Memory
- Cache
- User and Group details
- Content Search Manager Status
- Replication Manager Status
- Storage Manager Status
- Number of Docs checked out
- Number of Open user sessions
- Object details
- Library Tablespace
- BlkReads
- BlkWrites
- Space left
- PctUsed
- PhyWrites
- Service Status
- Listener status
- Instance status
- Extents left
- Shutdown in progress
- Lock conflict
- Cursors used
- Locks free
- Locks used
- DB users monitoring
- Session monitoring
- ProcessorTimePercent
- ProcessorUserTime
- Content search manager
- Replication manager
- Storage manager
- Verity K2 Admin
- FnSyMgr
- K2Admin
- K2Broker
- K2Server
- CPU
- Memory
- Disk space
- Cache
- PageFiles
- Service status
- dataSentRate
- dataRecvRate
- Multi Thread monitoring

ESI Software is a software consulting and development firm which focuses linking the IT and business metric, while using management and business application data to improve the business process and enhance cost recovery. ESI Software ManageWare solutions are designed to help organizations gain control of their complex infrastructure implementations and begin to see value in their investments. Our services offerings cover the complete life-cycle of your implementation, from assessment and proof of concept, through implementation, training and long-term support. In addition to accomplishing the task at hand, we always strive to give our customers the knowledge they need to become more self-sufficient, as well as gain insight into the technology options available to them.